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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I love my local internet/phone provider!!! May I count the ways:

- When I had trouble with my router/computer setup, I could walk into their office with my equipment and troubleshoot. AT&T would never do that.
- When I call them, I GET A HUMAN BEING right after I pick one menu choice. Usually no waiting.
- The price is REASONABLE.
- There is no billing other than ONE PRICE (which is usually the same every month), which arrives as an email. No navigating a tortured website.

Don't mess with the system; it works!

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